

CEdaddy Refund and Reseating Policy

The full text of this and other Frequently Asked Questions can be found in our FAQ section.

Policy*:

Q: How does CEdaddy handle Prelicense, Ethics and CE refunds, cancellations or class date changes?

Please bear in mind that if you made your purchase via credit card or debit card, CEdaddy has not received the full price of the purchase. Your bank and/or the processor have extracted fees prior to crediting CEdaddy's account. A full refund to you would mean that CEdaddy has an actual financial loss, including manpower to handle your request; therefore we must charge a fee if you request a refund. Here are our general refund rules:

A: **Prelicense Class:** Prelicense fees are for text materials and class seating. A \$15 "per line" fee applies if a refund is requested prior to scheduled class date. No additional fee to change class dates with at least 48 hour prior notice. A \$15 per line additional reseating fee is charged for class date change requests made *after* the original class date has passed. No refund is available if refund is requested *after* class date has passed. CEdaddy's pass rate for students who have used our courses is very high. Passing a state exam is the responsibility of the candidate. *There are no course refunds if a student fails to pass the state exams.* Passing an exam is the responsibility of the student.

A: **Ethics Class:** Ethics fees are for seating. \$5 fee if refund is requested 48 or more hours *prior* to scheduled class. OR, if the seat is cancelled 48 or more hours prior to class, *the full fee can be applied to other CE* for one year from the date of cancellation. No fee to change class dates if requested 48 hours prior to class. No refund if the refund is requested *after* the scheduled class date.

A: **General CE:** A \$5 per course manpower processing fee will apply in cases where a full refund is requested and no other courses are selected to replace. No fee is charged to request a change from one course to another course of the same value. If changing to a course with a higher fee, only the amount of difference + Transmission fee will be charged. If changing to a course of lesser value, you will be provided with a coupon in that amount to be used for future purchases. Coupons expire one year from the date of issue.

*CEdaddy reserves the right to modify or changes these rules at its discretion and without notice.